VACANCY		

REFERENCE NR	:	VAC01123/22, 1122/22 & 0702
JOB TITLE	:	Specialist: End User Computing Field Support X3
JOB LEVEL	:	C5
SALARY	:	R 455 638 – R 683 457
REPORT TO	:	Consultant: End User Computing Support
DIVISION	:	EUC SM: DOD
DEPT	:	End-User Computing – (EUC)
LOCATION	:	Gauteng, Pretoria
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To provide LAN and System support on IT Infrastructure, planning and design, including the implementation and maintenance of the network systems (LANs, LAN internetworking, and connections with the LAN environment). The incumbent will be responsible for the specialist identification and resolution of hardware and software problems and malfunctions on the LAN environment.

Key Responsibility Areas

- To ensure incidents are effectively handled within SLAs.
- To provide LAN and desktop support to the client
- To perform daily administrative tasks and provide feedback to Consultant: LAN Support and clients
- To Provide applicable training and mentorship to LAN & desktop resources
- To assist with new projects and execute on contracted Project deliverables
- To provide technical advisory service to SITA customers

Qualifications and Experience

Required Qualification: 3-year Diploma/Degree in Computer Science, IT or equivalent.

Experience: 3 - 5 Years working experience in the respective field. 3 years' experience in the provision of ICT solutions and services.

Technical Competencies Description

Knowledge of: Knowledge of various Operating Systems Knowledge of Project Management Principles Knowledge of public sector business Knowledge of ITC Products and services Knowledge of industry best practices, eg ITIL, CoBIT the incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

Other Special Requirements
N/A.

How to apply

1.	To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

2.	Register using your ID and personal information;

3.	Use received one-time pin to complete the registration;

4.	Log in using your username and password;

5.	Select Recruitment Jobs;

6.	Select Recruitment Citizen to browse and apply for jobs;

7.	Once logged in, click the Online Help tab for support if needed.

For queries/support contact eRecruitmentSupport@sita.co.za

 CV`s sent to the above email addresses will not be considered

Closing Date: 26 May 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered